



Dear Adjustor,

Thank you for considering Lindeman's Cleaning for the restoration of your clients' clothing and household items. Lindeman's Cleaning has been in the fire and water restoration business since 1951. We use the latest technology and equipment to care for the insured's belongings.

We have a fortunate and unique situation in having two instructors in the dry cleaning industry on staff specializing in fabricare, and spot/stain removal. We extend to you the TAP program (technical assistance program) that can give you information form many fabrics, trims and household items.

We offer free pick-up, delivery and storage, inventory billing to you within 48 hours and our guarantee not to bill for items that cannot be restored. In the past we have been able to restore heirloom items from museums, and historical sites as well as customer heirloom pieces.

The staff of Lindeman's Cleaning is very compassionate, respectful, and caring regarding the handling of the insured's personal clothing and household items. We are aware of cost and suggest to the insured that they clean useable items.

We look forward to working with you, and serving your customers. Please feel free to call us with any questions or concerns you may have.

(920)-435-5345

Sincerely,
The Staff of Lindeman's Cleaning

*Call or email us at info@lindemanscleaning.com for a complete packet that will contain sample inventory and invoice. It will also contain, **Your Unconditional Guarantee from Lindeman's Cleaning and TAP fact sheet.***

Your Unconditional Guarantee

Lindeman's Cleaning, Inc. **Does Not Charge** for garments that remain damaged after the cleaning process.

This policy guarantees that your Insurance Company will not receive a cleaning bill and a replacement claim for the same garment.

Lindeman's Cleaning, Inc. 920-435-5345



Yours FREE

TAP – Technical Assistance Program

There's not a week that goes by without someone asking if Lindeman's Cleaning can provide detailed information regarding **furs, mildew, dye migration**, or how to determine the difference between a **preexisting condition** and **fire or water damage**.

We are delighted to see growth in the level of interest and concern regarding **expertise in garment restoration and analysis** from all of you.

We at **Lindeman's Cleaning** are happy to provide this service because it saves you from paying unnecessary claims. You get all this... Plus, when necessary,... **International Fabricare Institute or NCA lab reports**.

Please print and fax the TAP Request Form to 920-435-4602



TAP Request Form

From: Name Company _____

Address _____

Phone _____

Fax _____

Please **circle** the topics for which you'd like information, and provide us with some specifics so we can send you the correct data. You are **NOT CHARGED** for the Technical Information we can provide.

Color Loss

Insect Damage

Leather, Suedes

Color Transfer

Mildew

Holes

Draperies

Shrinkage

Trim (Beads, Sequins)

Furs

Stains

Odor

Description of Garment: _____

Additional Comments: _____

If you would like an official report on a specific garment from the International Fabricare Institute or NCA Analysis Labs, please give us a call so we can make the necessary arrangements 920-435-5345.

**Fax this form to Lindeman's Cleaning
920-435-4602**



Restore

You'll only pay 16% of replacement

Successful Restoration Dry Cleaning averages only 16% of the cost to replace garments.

Savings realized through restoration can mean thousands of dollars in claims for replacement that you will not have to pay.

More than 99% of the garments that we handle are **TOTALLY RESTORED** and do not have to be replaced by your insurance company.

Don't Replace – Restore and Save! Lindeman's Cleaning – 920-435-5345

Information is the key...

When you look at the statistics on the following page, the trend is alarming. While the number of fires is on the decline, the cost of damage continues to increase dramatically. The pressure is on all of us to keep costs down.

Knowledge and its application has always been the best way to manage. We offer in-depth informational tours 30 to 40 minutes long on dry cleaning, laundry and the restoration process. It will give you an inside look at how our industry works.

It's Good, Solid Information. Please give us a call to set up a time or call with any questions you may have – 920-435-5345.

The best fire & water restoration is closer than you think...

Lindeman's Cleaning Fire and Water Restoration is at your service in the following Wisconsin counties: Door, Outagamie, Oconto, Kewaunee, Shawano, Calumet, Manitowoc, Brown, and Winnebago.

How far do we go to service our customers? In terms of travel, effort and customer service, Lindeman's Cleaning always goes the extra mile!

U.S. Statistics On Home Fires

Year	# of Fires	Property Damage In Billions \$
1977	723,500	\$2,037,000,000
1978	706,500	\$2,094,000,000
1979	696,500	\$2,377,000,000
1980	734,000	\$2,848,000,000
1981	711,000	\$3,128,000,000
1982	654,500	\$3,147,000,000
1983	625,500	\$3,205,000,000
1984	605,500	\$3,362,000,000
1985	606,000	\$3,693,000,000
1986	565,500	\$3,464,000,000
1987	536,500	\$3,599,000,000
1988	538,500	\$3,897,000,000
1989	498,500	\$3,876,000,000
1990	454,500	\$4,157,000,000
1991	464,500	\$5,463,000,000 1
1992	459,000	\$3,775,000,000
1993	458,000	\$4,764,000,000 2
1994	438,000	\$4,215,000,000
1995	414,000	\$4,264,000,000
1996	417,000	\$4,869,000,000
1997	395,500	\$4,453,000,000,
1998	369,500	\$4,273,000,000
	51.07% Decrease	209% Increase

1. Includes \$1.5 billion in damage caused by the Oakland Fire Storm, most of which was lost to homes but for which no detailed breakdown by property type was available.
2. Includes \$809 million in damage caused by Southern California wildfires.
All are estimates of losses in fires reported to fire departments, based on data reported to NFPA's annual National Fire Experience Survey. Direct property damage figures have not been adjusted for inflation.
"Homes" are dwellings, duplexes, manufactured homes (also called mobile homes), apartments, row houses, town houses, and condominiums. Other properties, such as hotels, and motels dormitories, barracks, rooming houses, and the like, are not included.

Source: *National Fire Protection Association Fire Analysis and Research Division*

Prepared to you by Lindeman's Cleaning