



Dear Insured,

Thank you for choosing Lindeman's Cleaning for your restoration needs. Lindeman's Cleaning has been in the restoration field since 1951. We are able to handle a wide variety of garments, ranging from your favorite delicate pieces to your casual wear. We also clean household items in need of restoring.

Our knowledgeable and compassionate staff is equipped to help you through this trying time. We use the latest technology (deodorizing processes), equipment and environmentally safe solvent, (DF-2000) when caring for your items.

Please call us with any questions or concerns you may have.

(920)-435-5345

Sincerely,
The Staff of Lindeman's Cleaning

Call or email us at info@lindemanscleaning.com for a complete packet that will contain sample inventory and billing authorization form, cleaning authorization form, and information sheet.

Priority Orders

Clothing items of a "Priority" basis, will normally take about 3 to 4 working days to process, and then will be delivered back to you.

Please call our office to make delivery arrangements for your Priority items.

Our delivery hour are: Monday through Friday, 7 a.m. – 4:30 p.m.

Please call if you have any questions regarding Priority orders, or if we can be of further assistance.



Guarantees or Warranties from Manufactures

It is important for everyone to understand that the manufacturer of curtains and draperies establish the conditions covering the cleaning and handling of their product.

Some manufacturers state on their hang tags that all processing is done at the customer's risk. This is the manufacturer talking, not the dry cleaner. The manufacturer may state implicitly that they **do not guarantee against wear, fading and shrinkage**; some don't say anything at all.

Since most manufacturers won't guarantee a way to safely clean their draperies, it's easy to understand why many dry cleaners shy away from guaranteeing the successful cleaning of these items.

We do advise our customers of the potential problems. We let them know that we can't guarantee for preexisting conditions or the manufacturers' failure to make a product that can be safely cleaned by conventional methods.

Our Guarantee

Lindeman's Cleaning, Inc. **Does Not Charge** for garments that remain damaged **due to smoke, fire, or water** after the cleaning process. This policy guarantees that your insurance company will not receive a cleaning bill and a replacement claim for the same item. Please be advised that we cannot guarantee for preexisting conditions, ie. sun damage, sun fading, oxidation, or the manufacturer's failure to make a product that can be safely cleaned by conventional methods.

Lindeman's Cleaning, Inc. 920-435-5345